

# Are you ready to *Take the LEAD!™* and find the career awaiting you?



## **Applicant Registration Guide**

www.leadprogram.us

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## **Creating Your Account**

#### WELCOME!

We're excited about your interest in a law enforcement career. As part of our partnering agencies' selection and hiring processes, they require you to register in the Law Enforcement Applicant Database (LEAD<sup>™</sup>) program to move forward.

Please follow the instructions in this guide to create your account. From there you may search for jobs and register with participating law enforcement agencies. We wish you success in your journey.

#### **BROWSER TIP**

LEAD<sup>™</sup> is best viewed using the following up-to-date web browsers:

- ✤ Google Chrome
- Microsoft Edge
- ✤ Apple Safari





#### **STEP 1**

- Open your device's web browser and navigate to www.leadprogram.us.
- Once on the LEAD<sup>™</sup> homepage, scroll to the *Register As* section and select *Applicant*.

#### **STEP 2**

- Complete all four required fields on the initial registration page. You must supply accurate identifying information about yourself.
- After completing all fields, confirm that the information you entered is correct, and then click the Confirm button.
- ➤ The program will verify that an account for you does not already exist and then direct you to the main registration page. You may not create more than one applicant account in the LEAD<sup>™</sup> program.

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## **Creating Your Account**

#### COMMON APPLICANT PITFALLS

When applying with a law enforcement agency, it's important to avoid the biggest mistakes that many unsuccessful applicants make, which include:

- Waiting to the last minute to submit an application or other documents;
- Falsifying, omitting, or misrepresenting information supplied on hiring documents;
- Showing up late to hiring events (e.g., written tests, physical agility test, and interviews); and
- Not preparing for written testing (e.g., brushing up on math skills, spelling, grammar, and reading comprehension) or physical agility testing (e.g, getting in shape)

STEP 3

- Complete all fields on the main registration page, supplying accurate information about yourself (Gender and Race/Ethnicity fields are optional).
- Choose a strong password for your account, following the password requirements listed in the tooltip.
- You can choose to receive emailed job advertisements, if desired. This setting can be modified after registration.
- After completing all fields, confirm that the information you entered is correct. Once you register an account, you cannot edit the Date of Birth, Last 4 Numbers of Your SSN, or Race/Ethnicity fields.
- > Carefully read and acknowledge the Terms and Conditions to register an account.
- Click the **Confirm** button.

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Would you like to receive emailed job advertisements when they a	re posted? •				
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I have carefully read, understand, and agree to the Terms and Con	ditions outlined by EXCELEAS*, LL	0+0			
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### **Creating Your Account**

#### SUCCESSFUL APPLICANT TRAITS

Some of the most successful applicants with law enforcment agencies share many common traits, and your odds of getting hired will greatly improve if you follow these tips:

- Be honest in all aspects of the hiring process;
- Prepare yourself for some challenges, mentally and physically;
- Be punctual for all hiring events;
- Try to display confidence in your abilities;
- Dress appropriately for interviews;
- Attempt to address and rectify issues you feel may be of concern to an employer; and
- Be patient. The hiring process for law enforcement jobs is typically longer than most others. Hang in there!

#### STEP 4

- Carefully review the information listed in the confirmation box to ensure you have not made an error.
- If you discover any errors, click the *Edit* button and make any necessary changes.
- If you are satisfied with the information listed, click the Confirm button to register your LEAD™ account.

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	John Q Smith	
Full Name:	Pennsylvania, 15219	200
Residency Information:	(412) 555-1212	
Phone Number:	jsmith@anymail.com	
Email Address:	5/15/1997	
Date of Birth:	5741	
Last 4 Numbers of Total Last	Male	
Gender:	Black of African American	
Race/Ethnicity:	Associate's Degree	
Highest Level of Education Achieved:		
Foreign Language Proficiencies:	Spanish	

#### **REGISTRATION SUCCESS!**

If you followed the registration steps and received the screen pictured below, congratulations! You now have an applicant account registered in the LEAD<sup>™</sup> program. To log in to your account, visit the LEAD<sup>™</sup> homepage (*www.leadprogram.us*) and enter your email address and password in the *Sign In* box provided.





#### CAREERS

See who's hiring. Visit the Careers section on LEAD™ to browse active job advertisements from participating law enforcement agencies.



www.leadprogram.us/careers

#### **STEP 1**

➤ Registering with law enforcement agencies in the LEAD<sup>™</sup> program can be done from your account dashboard, by selecting the Agency Registration menu option, or through an agency's posted job advertisement in the Careers section on the site, by clicking the Register Now! option in the ad.

> You cannot register with an agency if their applicant registration period is closed. This can be

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#### STEP 2

When using the account dashboard registration method, click the *Register with Agency* button.



#### STEP 3

When the *Register with Agency* pop-up box appears, click on the *Agency:* field and begin typing the name of the agency you intend to register with. A list of agencies will appear and you must select the agency you are applying with. (Note: When using the job advertisement *Register Now!* option, the agency's information will automatically populate.)

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#### PROFILE VISIBILITY SETTINGS

Once you create an applicant account in LEAD<sup>™</sup>, you can allow law enforcement agencies in the program to discover your profile. Recruitment personnel from those agencies will have access to your phone number and email address, and may contact you with important information concerning upcoming hiring events.





#### **JOB NOTIFICATIONS**

You can set your *Job Notification Preferences* to receive emails whenever a law enforcement agency within your desired zip code radius posts an advertisement. Be the first to know when a new opportunity arises!







#### **PROFILE UPDATES**

Periodically, we ask that you verify the information in your *User Profile*, to ensure its accuracy, including your email address the program sends important notifications to. Please make any necessary changes to keep your profile information up-todate.

#### UNIQUE AGENCY REGISTRATION REQUIREMENTS

- Certain agencies charge a fee to take part in their hiring/selection process and have authorized LEAD<sup>™</sup> to collect those fees from their applicants. If required to pay, the program will direct to PayPal<sup>®</sup> to complete the transaction when you submit the registration request.
- An agency may choose to waive their fee for candidates that can prove they suffer from financial hardship. DO NOT select Yes for this option unless you are certain you meet the requirements listed in the agency's job advertisement and can supply proof that you qualify.
- 3. Some agencies use a third-party online application process to complete their hiring documents. If you see this message in red when registering, the program will direct you to the agency's third-party website immediately after you complete your registration with them. It's recommended that you disable your web browser's pop-up blocker settings when using LEAD<sup>™</sup>, or check your web browser's address bar for a notification that it blocked the website (with a link to access it).
- 4. An agency may also use a direct online application process with LEAD<sup>™</sup>. If so, the program will direct you to the agency's online application for employment when you complete your registration with them.

DOLLER	
DEPARTMENT	Anytown Police Department
	123 Main Street, Anytown, Pennsylvania 15222 John Smith, Chief of Police
* These fields are requir	ed
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#### **IN CLOSING**

Finding the law enforcement job of your dreams won't happen overnight. It's important to understand that the hiring process for our nation's police and sheriffs' departments is one that is taken seriously. There is a lot involved and it may seem overwhelming if you're a firsttime applicant, but be patient, be honest, and focus on achieving your goal. We wish you success in your search for a law enforcement career.



#### **REGISTRATION SUCCESS!**

If you followed the registration steps and received the screen pictured below, congratulations! You have successfully registered with a law enforcement agency in the LEAD<sup>™</sup> program.

You will receive a confirmation email following your registration (*Registration with Law Enforcement Agency - LEAD™ Program*). **Do not delete this confirmation record!** 



